



**Missouri Department of Health and Senior Services**

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010  
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466

**Richard C. Dunn**  
Director



**Bob Holden**  
Governor

TO: Contractor/Provider

SUBJECT: Compliance with State and Federal Civil Rights Laws  
and Regulations

Several significant changes have occurred recently. First, State Regulation, 19 CSR 10-2.010 Civil Rights Requirements has been changed. In order to streamline the process, the Civil Rights Compliance Monitor will be responsible for the review of Civil Rights compliance. In the past, program staff and providers have filled out and submitted the form entitled "DH-41" for this, but the DH-41 form has been eliminated. Secondly, the assurance of compliance with Title VI civil right laws is not required for each contract, but rather for each facility operated by the contractor/provider. At the time of contract signing, every contractor/provider upon his or her signature, assures compliance with these laws.

Additionally, Federal Guidelines have been issued for Title VI Prohibition against National Origin discrimination as it affects persons with Limited English Proficiency (LEP). Policy guidelines and guidance can be found on the internet at: <http://www.hhs.gov/ocr/lep/guide.html> . Please ensure that these guidelines are implemented, as they will be part of any DHSS compliance review.

If you should have any questions or require assistance, feel free to contact my office at (573) 751-6056 or email [lewiss@dhss.mo.gov](mailto:lewiss@dhss.mo.gov).

Thank you for your cooperation.

Sincerely,

Sandra L. Lewis,  
Human Relations Officer III

[www.dhss.state.mo.us](http://www.dhss.state.mo.us)

The Missouri Department of Health and Senior Services protects and promotes quality of life and health for all Missourians by developing and implementing programs and systems that provide: information and education, effective regulation and oversight, quality services, and surveillance of diseases and conditions.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.